



Reference: OIA24-08510

Telephone: 6271 6270

e-mail: helpdesk-oia@pmc.gov.au

Ms Nerida O'Loughlin PSM
Chair and Agency Head
Australian Communications and Media Authority (ACMA)

Dear Ms O'Loughlin

Impact Analysis – Second Pass Final Assessment – Improving Telco Communications to Stakeholders During Outages

Thank you for your letter of 5 November 2024 submitting an Impact Analysis (IA) for formal Second Pass Final Assessment. I note the IA has been formally certified, consistent with the *Australian Government Guide to Policy Impact Analysis*.

I appreciate the Australian Communications and Media Authority's (ACMA) constructive engagement on the IA. The Office of Impact Analysis' (OIA) assessment is that the quality of the analysis in the IA is good practice. The IA addresses the seven IA questions and follows an appropriate policy development process commensurate with the significance of the problem and magnitude of the proposed intervention. In particular, the IA includes a clear articulation of the rationale for government intervention and detailed consideration of the preferred option.

Next steps

After a final decision has been announced, I ask that your agency work with the OIA to finalise this material for release on the OIA's website at oia.pmc.gov.au. This includes providing a copy of the IA in Word and PDF formats for web accessibility purposes. The IA must also be included in any Explanatory Memorandum or Statement giving effect to the proposals in the IA.

If you have any further queries, please do not hesitate to contact me.

Yours sincerely

Joanna Abhayaratna
Executive Director
The Office of Impact Analysis
11 November 2024