

**Chair and Agency Head**

Ms Joanna Abhayaratna  
Executive Director  
Office of Impact Analysis  
Department of the Prime Minister and Cabinet  
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BARTON ACT 2600

Email: [Helpdesk-OIA@pmc.gov.au](mailto:Helpdesk-OIA@pmc.gov.au)

OIA reference: OIA24-08510

Dear Ms Abhayaratna

**Impact Analysis – Second Pass Final Assessment**

I certify that the attached Impact Analysis (IA), prepared by the Australian Communications and Media Authority (ACMA), concerning requirements for carriers and carriage service providers (CSPs) to communicate specific information during outages, meets the requirements set out in the Australian Government Guide to Impact Analysis and is consistent with the 6 principles for Australian Government policy makers.

The revised IA addresses the feedback provided in your letter of 31 October 2024.

We have strengthened the sections relating to cost benefit and included further analysis of stakeholder submissions received from our consultation process.

Specifically, we have:

- analysed the net benefits and distributional impacts of the preferred option
- analysed stakeholder submissions received from the consultation process including areas of agreement and disagreement, and explained how stakeholder views informed the design of the options and/or understanding of the impacts
- discussed the planned approach to evaluating the effectiveness of the preferred option
- included an effective executive summary/overview explaining the key outcomes of the IA
- addressed the definitions of 'major' as distinct from 'significant local' outages
- strengthened each of the 7 policy questions in accordance with the further advice provided at Attachment A to your letter of 31 October.

Accordingly, I submit the IA to the Office of Impact Analysis (OIA) for second pass final assessment.

I thank your office for working with the ACMA throughout this process. The ACMA contact for this matter is Tanya Farrell, A/g Executive Manager, Telecommunications Safeguards and Numbers Branch at [tanya.farrell@acma.gov.au](mailto:tanya.farrell@acma.gov.au) or on 02 6219 5194.

Yours sincerely



Nerida O'Loughlin PSM  
5 November 2024

Encl: Copy of revised Impact Analysis – Improving telco communications to stakeholders during outages