



Ms Nerida O'Loughlin PSM  
Chair and Agency Head  
Australian Communications and Media Authority

Dear Ms O'Loughlin

### **Impact Analysis – Second Pass Final Assessment – Requirements to identify and manage mobile phones unable to access the Triple Zero (000) Emergency Call Service**

Thank you for your letter of 17 October 2024 submitting an Impact Analysis (IA) for formal Second Pass Final Assessment. I note the IA has been formally certified, consistent with the *Australian Government Guide to Policy Impact Analysis* (the Guide).

I appreciate the Australian Communications and Media Authority's constructive engagement on the IA. The Office of Impact Analysis' (OIA) assessment is that the quality of the analysis in the IA is adequate. To be considered good practice as per the Guide, the IA would have needed to include a detailed evaluation plan.

The IA may now be provided to the decision-maker to inform their decision.

#### **Next steps**

After a final decision has been announced, I ask that your agency work with the OIA to finalise this material for release on the OIA's website at [oia.pmc.gov.au](http://oia.pmc.gov.au). This includes providing a copy of the IA in word and PDF format for web accessibility purposes. The IA must also be included in any Explanatory Memorandum or Statement giving effect to the proposals in the IA.

If you have any further queries, please do not hesitate to contact me.

Yours sincerely

Joanna Abhayaratna  
Executive Director  
The Office of Impact Analysis  
22/10/2024