



Nerida O'Loughlin PSM
Chair and Agency Head
Australian Communications and Media Authority

Dear Ms O'Loughlin

Impact Analysis – Second Pass Final Assessment – Financial Hardship in the Telco Sector

Thank you for your letter of 9 January 2024 submitting an Impact Analysis (IA) for formal Second Pass Final Assessment. I note the IA has been formally certified at a level equivalent to Deputy Secretary, consistent with the *Australian Government Guide to Policy Impact Analysis*.

I appreciate the Australian Communications and Media Authority's constructive engagement on the IA. The Office of Impact Analysis' (OIA) assessment is that the quality of the analysis in the IA is 'good practice'.

The IA addresses the seven IA questions and follows an appropriate policy development process commensurate with the significance of the problem and magnitude of the proposed intervention. In particular, the IA demonstrates high quality analysis of the multiple options for implementation of the Ministerial direction.

Next steps

After a final decision has been announced, I ask that your agency work with the OIA to finalise this material for public release. This includes providing a copy of the IA in Word and PDF format for web accessibility purposes. The IA must be included in any Explanatory Memorandum or Statement giving effect to the proposals in the IA.

If you have any further queries, please do not hesitate to contact me.

Yours sincerely

Daniel Craig
A/g Executive Director
Office of Impact Analysis
10 January 2024