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Australian Government

Department of Infrastructure, Transport,  
Regional Development, Communications and the Arts

Deputy Secretary  
Richard Windeyer

EC23-005859

Mr Jason Lange  
Executive Director  
Office of Impact Analysis  
Department of the Prime Minister and Cabinet

By email: [Helpdesk-OIA@pmc.gov.au](mailto:Helpdesk-OIA@pmc.gov.au)

Dear Mr Lange

**Impact Analysis – Postal Services Modernisation – Second Pass Final  
Assessment OBPR22-02555**

I am writing in relation to the attached Impact Analysis (IA) prepared for Postal Services Modernisation.

I am satisfied that the IA addresses the concerns raised in your letter of 6 October 2023 and two rounds of informal comments. Specifically, the attached IA now includes:

- A detailed description of the likely implications of the ‘business as usual’ scenario for the Australian community set out in Section 1 and Subsection 4.1 with some disaggregation on remote, rural and regional communities.
- A clear assessment framework set out in Section 4, leading to the recommendation for a preferred set of reforms.
- A detailed description of the process for the development of an evaluation plan for the proposed package of reforms.
- A regulatory burden assessment for the viable options.

The package of reforms recommended by this Impact Analysis will deliver a significant improvement to the financial position of Australia Post.

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A semi-qualitative assessment approach has been undertaken to describe and evaluate impacts affecting stakeholders and the broader community. Challenges in quantifying direct costs and benefits arise from difficulty in isolating and attributing the impacts of specific policy options relative to other regulatory levers, and limited information currently available.

Accordingly, I am satisfied that the IA is now consistent with the six principles for Australian Government policy makers as specified in the Australian Government Guide to Policy Impact Analysis.

The IA for assessment contains material viewed by Australia Post as commercial-in-confidence and if published could be detrimental to its commercial operations. We therefore submit for publication an IA that contains a number of redactions for your consideration for publication.

I submit the IA to the Office of Impact Analysis for formal final assessment.

Yours sincerely



Richard Windeyer

25 October 2023

Encl.

DITRDCA Impact Analysis – Postal Services Modernisation