

18 February 2022

Mr Jason Lange
Executive Director
Office of Best Practice Regulation
Department of the Prime Minister and Cabinet
1 National Circuit
BARTON ACT 2600

By email: Helpdesk-OBPR@pmc.gov.au

ACMA file reference 2021/461-7

Dear Mr Lange

Regulation Impact Statement – final assessment second pass

As an authorised officer for the Australian Communications and Media Authority (ACMA), I submit the attached Regulation Impact Statement (RIS) on reducing the impact of unauthorised high-risk customer transactions with telecommunications providers to the Office of Best Practice Regulation (OBPR) for second pass final assessment. The OBPR reference is 43718.

The revised RIS addresses the feedback provided in your letter of 29 November 2021. Specifically, we have included a confidential annexure that provides more detail on how enforceable obligations may apply to a carriage service provider. As discussed with your officers, this annexure contains information that may be used by scammers to attempt to perpetrate scam activity. As such, it is not recommended the annexure be published.

Accordingly, I am satisfied that the RIS is now consistent with the six principles for Australian Government policy makers as specified in the *Australian Government Guide to Regulatory Impact Analysis*.

I thank your office for working with the ACMA throughout this process.

Yours sincerely



Cathy Rainsford
General Manager
Content & Consumer Division